

Hello,

After almost 40 rewarding years in the care services sector, 30 of them owning CSS, both Danny and I officially retired on 03/02/2025. Our journey with CSS has been incredibly fulfilling, and we want to take a moment to express our heartfelt gratitude to each of you who have been part of this. Working alongside such dedicated, compassionate, and talented individuals has been a privilege and a joy.

As we prepare to step away and hand the baton over to Hollybank Trust, we are pleased to introduce you to our new directors, Anna, Louise and Sean, who bring a wealth of experience and a shared commitment to excellence in care. We have full confidence in their leadership and vision for the future of our organisation. We have every confidence that Hollybank Trust will continue to contribute to the exceptional standards of care we have established. Their dedication and vision align perfectly with our mission, and I am excited to see how they will further enhance the services we provide in Calderdale.

Thank you for your support, collaboration, and friendship over the years. We wish you all the very best for the future.

Warm regards,

Dawn & Danny



Please click here for the Easy Read document - [EASY READ IMPORTANT NEWS FROM DAWN.pdf](#)

7th February 2025

We are delighted to introduce ourselves at this exciting time. As you already know, CSS has officially joined the Hollybank family and we're now going through a handover process with Dawn and Danny and working closely with the senior managers of CSS.

We understand that change can bring questions, and we want to take this opportunity to reassure you that we are committed to a smooth transition and to supporting you every step of the way.

Who Are We?

Hollybank is a charity specialising in care and education for children, young people and adults with complex needs. It has a strong reputation for delivering high-quality, person-centred support. Like CSS, we are passionate about empowering people with learning disabilities to live full and meaningful lives. We deeply value the outstanding work CSS does, and we are excited to learn from the outstanding expertise and experience.

What Does This Mean for You?

- **No Immediate Changes** – Everything will continue as normal. Roles, responsibilities, and the support provided will remain the same.
- **Continued Support** – The CSS leadership team will remain in place, ensuring continuity for both staff and the people CSS supports.
- **New Opportunities** – Over time, we hope to share best practices and bring additional resources to support the great work CSS does.

Meeting You in Person

We know that communication is key, and we want to meet you in person to hear your thoughts, answer your questions, and get to know you better. Over the coming weeks, members of Hollybank's leadership team will be arranging face-to-face sessions to introduce ourselves and learn more about CSS, the staff team, all the people supported by CSS and their families and carers. We'll circulate dates very soon. We encourage you to share any thoughts or concerns with us – your input is incredibly valuable.

We are really looking forward to working with you and continuing to build on the amazing work that CSS does. We can't wait to meet you in person very soon!

Best regards,
Hollybank Executive Team



Anna O'Mahony
Chief Executive Officer



Louise Shute
Chief Finance Officer



Sean McKibben
Chief Operating Officer