

How we are operating

Following government guidance our office is now closed to all Staff and Service Users. All calls to the office will be redirected to our office staff who are now working from home. They have full access to emails so please do not hesitate to contact them directly. The contact number is: 01422 359888.

CSS – COVID-19 Statement

Community Support Services is keeping fully abreast of developments relating to the continued spread of Coronavirus (COVID-19) across the UK and Ireland. We are routinely monitoring developments, reviewing our protocols, and preparing appropriate responses as the situation evolves. Community Support Services is committed to ensuring all steps are taken to protect the health and wellbeing of all our colleagues and clients.

We will continue to work closely with all Health Authorities and Government in order to protect colleagues and clients and maintain service delivery. We will keep our Business Continuity Plans under review in preparation for a possible escalation of the outbreak.

Advice for prevention

At the time of writing this notice, there has been a number of cases reported in the UK and this number is steadily rising. However, as with any other virus, the best way to prevent infection and spread is to avoid being exposed to it. You can help to prevent the spread of any respiratory outbreak by doing the following:

- Wash your hands often with soap and water for at least 20 seconds.
- Always wash your hands when you get home or into work.
- Use hand sanitiser gel in addition to soap and water, or where soap and water are not available.
- Cover your cough or sneeze with a tissue, then throw the tissue in the bin straight away, or sneeze into the bend of your elbow, then wash your hands.
- Avoid close contact with persons who have respiratory illness symptoms.
- Make sure you remain 2 metres away from others where possible.
- Avoid touching your eyes, nose and mouth with unwashed hands.
- Clean and disinfect frequently touched objects and surfaces.

Become a Super Preventer of COVID-19 – Please watch this video
<https://www.facebook.com/novaramedia/videos/530542557870082/?vh=e&d=n>

Useful links for further up to date information

For the most up-to-date information you can visit [The Department of Health and Social Care](#) or see the below links for various official sources.

- [Gov.uk – Action Plan](#)
- World Health Organisation
 - [Advice for the public](#)
 - [FAQ on coronaviruses \(COVID-19\)](#)

- For comprehensive information about COVID-19, please visit:
 - [Public Health England](#)
 - [Public Health Wales](#)
 - [Health Protection Scotland](#)
 - [Public Health Agency \(Northern Ireland\)](#)

As epidemics/pandemics can change quickly and unpredictably, it will be important to stay updated on the latest information regarding COVID-19. It is our intent to not overload you with information, but we will make regular updates as and when necessary. If you require any further advice please do not hesitate to call us.